



Brochure

Introducing Highpower Cleaners and Removers

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Highpower Cleaners and Removers has been operational in Melbourne and was originally formed as a professional general cleaning service. Due to the requests of many of our grateful clients, we also began offering End of Lease Cleaning and Rubbish Removal Services and have grown from there.

Thanks to years of hard work providing a dedicated and personalised service we have progressed into one of Melbourne's leading cleaning service providers operating throughout Melbourne. We now pride ourselves on offering a committed and personal service at an affordable cost.

The management of Highpower Cleaners and Removers has plenty of experience in the field of rubbish removal and cleaning. We have an in-depth knowledge of all areas of specialist and daily cleaning, Bond Cleaning to ensure the service we offer runs as smoothly and efficiently as possible.

The Company believes that training of all the staff and operatives enhances the quality of the services it provides and therefore adopts an internal and external training programme where required.



Office Cleaning Services



Many companies invest time and effort to ensure their office reflects their company image and we are here to ensure to longevity of that investment. New guests, particularly clients, will also be extremely interested in the office environment they are entering so we ensure, they have a positive impression of your business right from the start.

We have worked hard to build an excellent reputation within Melbourne CBD and the surrounding areas over the past years and are proud of our reputation for supplying the highest quality Office Cleaning service whilst keeping our prices at a competitive level.

Our objectives have always been to provide a professional, efficient, and a reliable office cleaning service and we are proud to be able to provide the following services to meet your specific needs:

- Daily Office Cleaning Services
- Office Window Cleaning Services
- Office Washroom Cleaning Services
- Office Carpet Cleaning Services
- Upholstery cleaning Services
- Office Floor Polishing Services
- Feminine Hygiene Services
- Janitorial Supply Services

We will work with you to establish the best Office Cleaning solution to fit your needs and budget.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way they can.

We work tirelessly behind the scenes to ensure that you are provided with an exceptionally well managed service.

Commercial Cleaning Services: Pub / Bar / Restaurant

The cleanliness of your pub, bar, restaurant, or nightclub can affect the experience of your customers and can be a hazard to health, safety and hygiene if not kept under control.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Daily Cleaning Services
- High Level Cleaning Services
- Specialist Floor Cleaning Services
- Specialist Upholstery & Furniture Cleaning Services
- Carpet Cleaning Services
- Washroom Cleaning Services
- Feminine Hygiene Services
- Janitorial Supply Services



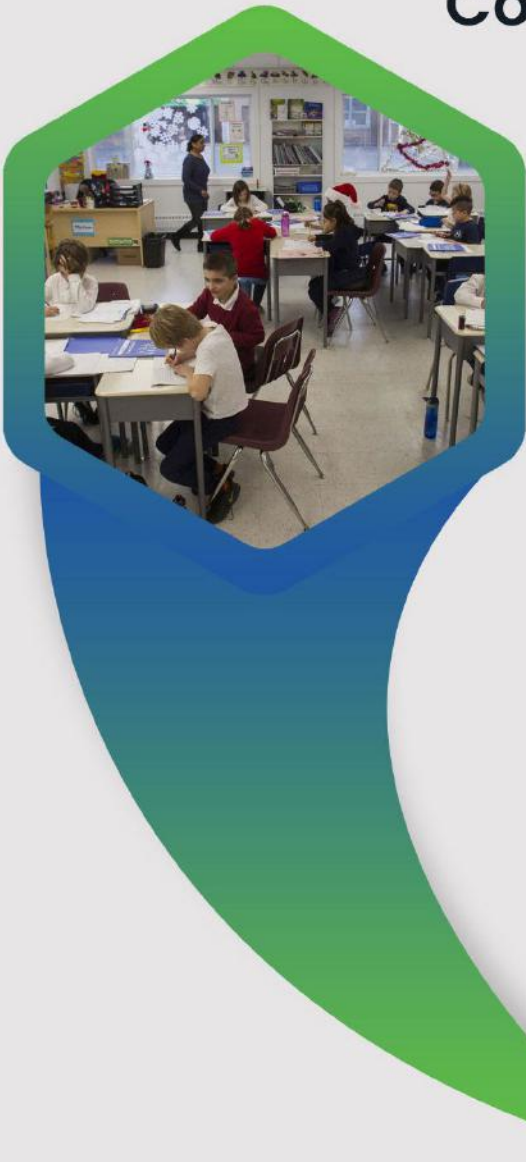
We understand that the restaurant industry demands highest level of hygiene standards. At Highpower Cleaners and Removers, we realise that it is an important aim of yours to look after the health of your customers. It is our No.1 priority to provide you with all the cleaning services that help you in delivering this experience to your customers in order to stand out above the competition.

At Highpower Cleaners and Removers, we have a vast range of services specifically for restaurant and hospitality industry. We guarantee to find a cost-effective solution to any of your cleaning requirements.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can

We work tirelessly behind the scenes to ensure that you are provided with an exceptionally well managed service.

Commercial Cleaning Services: Schools



There are many financial advantages for out-sourcing your school cleaning during term-times and we're here to ensure your funds and staff are focused towards education.

We have always worked hard to build an excellent reputation for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

Computer Room Cleaning Services ●

Laboratory Cleaning Services ●

Sports Hall Cleaning Services ●

Staff Room Cleaning Services ●

Office Cleaning Services ●

Common Rooms Cleaning Services ●

Classroom Cleaning Services ●

Changing Room Cleaning Services ●

Cafeteria Cleaning Services ●

Communal Area Cleaning Services ●

Kitchen Deep Cleans Cleaning Services ●

Feminine Hygiene Services ●

Janitorial Supply Services ●

We also provide holiday & half term deep cleans and high level cleans to help keep your school looking as good as possible. We have all necessary machinery and equipment to ensure all floors are treated correctly and to manufacturers specification, so they last to their maximum lifespan

We guarantee to find a cost-effective solution to any of your school cleaning requirements. We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can

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Commercial Cleaning Services: Residential Complex Cleaning Services

The cleanliness of the communal areas in flats and offices is always very important. It is the first thing employees and residents notice and it is always necessary to make a good first impression.

We have always worked hard to build an excellent reputation within Melbourne and the surrounding areas for supplying the highest quality of service and keeping our prices at a competitive level. Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Communal Area Cleaning
- End of Lease Cleaning
- Vacate Cleaning
- Lift Cleaning Services
- Carpet Cleaning Services
- Reception Cleaning Services
- Washroom Cleaning Services
- Window Cleaning Services



We guarantee to find a cost-effective solution to any of your requirements. We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way they can.

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Additional Services

At Highpower Cleaners and Removers we have built up a lot of experience in the commercial and public sectors.

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Our success has always been to provide a professional, efficient, and a reliable service and we are proud to be able to provide the following services to meet your specific needs:

- Carpet Cleaning
- High Level Cleaning
- Floor Scrubbing / Polishing
- Marble Polishing
- Clearance Services
- Upholstery Cleaning
- Jet Washing Services
- Kitchen Deep Cleaning



We guarantee to find a cost-effective solution to any of your cleaning requirements.

We offer 24/7 support and your dedicated client manager will always be on hand to assist you in any way you can

We work tirelessly behind the scenes to ensure that you are provided with an exceptionally well managed service.

Company Policies: Environmental

Highpower Cleaners and Removers is committed to the protection and conservation for its employees, customers, suppliers and neighbours. This commitment is applied throughout the company, environmentally friendly products and services will be used wherever and whenever possible.

The main concern of our environmental policy will include, but not be exclusive to:

We will employ services and products that safeguard people's health, protect the environment and conserve valuable materials and resources

Our environmental concerns take priority over economic restrictions and consideration

We will encourage, promote and recommend the use of products and services that maximise conservation of resources

We will take every opportunity to re-cycle and re-use waste materials generated by its operations

We will run all petrol driven motor vehicles on lead free petrol

We will not permit the use of aerosols which contain CFC's

We will use and promote re-cycled and recyclable paper products whenever possible

We will be dedicated to the continual improvements of its performance on environmental protection issues

Highpower Cleaners and Removers is a caring company which makes every effort to achieve its responsibilities for their standard as well as their clients.

Company Policies: Dignity at Work Policy

Highpower Cleaners and Removers believes that it is the right of everyone to be fairly considered, on their own merits, for employment, transfers and promotions together with total equality at all times.

No account will be taken of race, creed, gender, marital status, contracted hours of work or disabilities, unless such circumstances materially affect a person's ability to carry out their normal duties.

Highpower Cleaners and Removers also believes that it is right and an essential condition of employment that all employees are treated with dignity and respect. As such, any or all forms of 'harassment', 'bullying' or 'discrimination' of any kind, will not be permitted nor condoned by the company, its employees, clients or suppliers.

There may be occasions when you hear or experience comments or actions which are offensive, or of a personal detriment. If it should happen, you may leave the work area immediately, but must report the situation directly and immediately to the most senior supervisor or manager on duty.

Any actions leading to a 'loss of dignity' or 'inequality' must be reported immediately, or as soon as is reasonably practically, using the grievance procedure, to your supervisor or manager.

All reported incidents will be thoroughly investigated and where there is reasonable proof, then disciplinary action will be the result, which could lead to dismissal, with or without notice.



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